

Most purchases may be returned with the original receipts within a 30-day period.

Cash register and POS receipts are required for any return.

Refunds will be issued on the same tender and card number as purchased.

Cash refunds will be issued with a cheque in 4 to 6 weeks.

Shipping charges are non-refundable.

BOOKS

Books must be in original, new*, with tags and unopened packaging. Texts, exams cannot be marked, used in class or damaged in anyway the publisher may deem.

Please note: There will be **no returns** on opened prepackaged textbooks, prepackaged ILMs, prepackaged materials in sealed boxes, headsets, PaperCut[®] cards or software licenses.

Books may be returned with a receipt within a 30-day period of purchase or 10 days after course start date.

MERCHANDISE and GIFTWARE

Merchandise and giftware must be in original packaging, in new and unused condition.

Clothing should not be worn or washed.

Jewelries, headphones and ear buds are not returnable for reasons of health and sanitary protection.

*** Conditions of returnable items are to be determined by the Bookstore staff.
Exceptions must be authorized by the Bookstore Supervisor.**